

nbn® Fibre is Coming Soon

As part of the Regional Connectivity Program, Service Stream is working on behalf of nbn® to help improve Australia's digital backbone in your area, by rolling out more fibre deeper into the nbn™ network.

Who is Service Stream?

Service Stream are Australia's leading high-volume installation and maintenance service provider. We design, construct, upgrade, activate and maintain telecommunications services across Australia.

What's first?

Our first step is to design the network. This involves a walkout, inspecting the area. We take reference photos to ensure we create an accurate design, do not miss any premises and capture everything we need to take into consideration.

What's next?

We will let you know via mail before we return to inspect the existing network further. At this point, we may need to access your premises to confirm if the existing phone/Internet infrastructural needs to be repaired, upgraded or installed.

What do you need to do?

We ask for your help to make this a smooth process, allow us to work with you and keep you informed. To do this, it is important we have your correct contact and premises details. To provide your details or log an enquiry, please:

- scan the QR code
- call us on 1800 716 226 or
- email us on enquiries.telco@servicestream.com.au

Beware of scams, we will not be asking for access to your computer or any payment details.

What does this all mean? Why Fibre?

Once the network has been built and tested, eligible premises will be deemed 'Ready For Service'. When this occurs, you will be notified and can then request a 'Fibre To The Premise' (FTTP) nbn service from your chosen Retail Service.

nbn® Fibre gives you access to fast Internet allowing better streaming, online learning, telehealth and gaming experiences amongst many other activities.

