

INFORMATION FOR CUSTOMERS

Get free proof of your COVID-19 vaccination



Your immunisation history statement and COVID-19 digital certificate both show proof of your COVID-19 vaccination status.

The easiest way to get your proof is online using either:

- myGov
- the Express Plus Medicare mobile app.

USING MYGOV

1. Sign in to myGov.
2. Select the **Proof of COVID-19 vaccination** quick link.
3. Select your name, and then **View immunisation history statement (PDF)** or **View COVID-19 digital certificate (PDF)**.

USING THE EXPRESS PLUS MEDICARE MOBILE APP

1. Log on to the app.
2. Select **Immunisation history** from **Services**.
3. Select your name, and then select **View immunisation history statement (PDF)** or **View COVID-19 digital certificate (PDF)**.

If you can't get your immunisation history statement online or need help, call **1800 653 809***.

PROOF OF YOUR COVID-19 VACCINATION

IF YOU DON'T HAVE A MEDICARE ONLINE ACCOUNT

You need to link Medicare to your myGov account to set up your Medicare online account.

Sign in to, or create, your myGov account at **my.gov.au**

You can then link Medicare using either:

- your Medicare card number and information from your Medicare history
- a linking code issued by Medicare.

For help linking Medicare to myGov, go to **servicessaustralia.gov.au/medicareguides**

You can also get your vaccination proof through My Health Record. You can link My Health Record to myGov.

KEEP YOUR CONTACT DETAILS UP TO DATE WITH MEDICARE

You can view and update your details using your Medicare online account or the Express Plus Medicare mobile app.

IF YOU'RE NOT ELIGIBLE FOR MEDICARE OR DVA

You can get proof of your COVID-19 vaccinations using the Individual Healthcare Identifiers service through myGov.

MORE INFORMATION

For information about getting proof of your COVID-19 vaccination, go to **servicessaustralia.gov.au/covidvaccineproof**

For the latest COVID-19 updates and advice, go to **australia.gov.au**



* Call charges apply from mobile and pay phones only.