# **POSITION DESCRIPTION**



We Value: Respect | Communication | Fun & Humour | Pride | Trust | Teamwork

### **POSITION SUMMARY**

POSITION TITLE: Town Services Labourer

**DEPARTMENT:** Engineering Services

**CLASSIFICATION:** Level 2 - 3

AWARD: Local Queensland Local Government Industry (Stream B) Award – State 2017

**REPORTS TO:** Town Services Supervisor

**DELEGATIONS:** As per Council's Delegation of Authority register

## **OBJECTIVES OF THE POSITION**

An outdoor role that, as part of a small team, is responsible for the day-to-day maintenance of town streets and amenities (including airports, landfill areas, parks and gardens, cemeteries and recreational areas) to enhance the townships within the Quilpie Shire.

## **OUR VALUES**

Everything Council does is underpinned by its values which define the culture of the Organisation and the behaviours that shape our interaction with the community and each other.

**RESPECT** We treat each other with respect regardless of status. We act professionally,

support each other and our organisation, and together we celebrate our successes

with understated pride.

**COMMUNICATION** We share information and knowledge with each other in an open, clear & timely

manner. We actively and empathetically listen to each other, seek to understand and embrace robust conversations. We aim for constructive debate rather than

criticism.

FUN & HUMOUR We incorporate fun & humour in the workplace and recognise that it promotes

positive workplace relationships and positive workplace behaviours such as

knowledge sharing, informal training and empathy in times of need.

PRIDE We have pride in ourselves, our organisation and the workplace. We strive to

deliver high quality work and innovative programs and services to our communities.

**TRUST** We treat people with integrity, respect and empathy to build and maintain positive

relationships. Trust in our workplace promotes confidence that the organisation and colleague care about you and respect your knowledge and what you stand for.

**TEAMWORK** We are one organisation across all functions and locations within the Shire. We

work towards a common goal through cooperation and teamwork.

## **KEY POSITION ROLES**

- Maintenance and development of streetscape and public areas to improve amenities;
- Improvement of areas adjacent to footpaths and public parks through planting and fertilising of grass, trees, shrubs, plants and flowers;
- Daily watering (or as required) of lawns, shrubs, plants and trees;
- Mowing, whipper-snipping and weeding of all grass areas within townships in the Shire;
- Provision of hospital contaminated waste disposal services;
- Cleaning and maintenance of picnic and barbeque areas;
- Ensure town maintenance, gardening and other activities directed by supervisor are undertaken efficiently and effectively and to the necessary standard;

- Able to work on own without constant supervision;
- Achieve harmonious co-operation between personnel working with you and with other departments of Council;
- Have a customer-oriented perspective with regard to ratepayers and other external customers;
- Participate as a member of Council's multi-skilled workforce and undertake other duties as required; and
- Some afterhours work may occasionally be required as directed by the Town Services Supervisor.

## KEY NON-POSITION ROLES

#### **POSITIVE ATTITUDE AND ENTHUSIASM**

- Demonstrate and encourage a positive attitude relating to your work, your fellow workers and the organisation; and
- Treat fellow workers, customers, Councillors and members of the public in an honest, respectful and courteous manner, while recognising that they have the right to hold views which may differ from your own.

#### **TEAM ROLE**

- Demonstrate and encourage a sense of teamwork within the workplace and the entire organisation as a whole; and
- Share information, assets and resources across Council departments to enhance the seamless delivery of services.

#### **CAREER DEVELOPMENT ROLE**

- Be proactive in the continual improvement of all aspects of your work performance. You have a continuing responsibility to maintain and enhance your skills and expertise and keep up to date the knowledge associated with your area of work; and
- Be aware of, maintain knowledge of and comply with Acts, Regulations, local laws, policies, delegations and procedures applicable to your role. Further you will comply with relevant awards, certified agreements and Council policies and procedures.

#### INNOVATION AND CONTINUOUS IMPROVEMENT ROLE

- Value and seek to innovate and continuously improve performance; and
- Treat complaints from clients and the community seriously and respond to constructive feedback as an opportunity for improvement.

## **OUR VALUES ROLE**

- Promote and model the desired culture of the organisation by demonstrating and actively promoting the values of the organisation.

## **CORPORATE REQUIREMENTS**

- Compliance and adherence to Council's Code of Conduct, Council Policies and Procedures;
- Maintain the confidentiality of information that you have access to as a result of your role, that is not publicly available;
- Commitment to utilising resources in an efficient, effective and accountable way as allocated under the level of responsibility for this position;
- Ensure all corporate information is captured within Council's business systems by adhering to Record Keeping policies and procedures;
- Abide by Council's OH&S policies, procedures and safety instructions; wear the protective clothing and equipment when provided; and maintain all necessary licences/professional/trade

- memberships associated with the work you will be carrying out to ensure your own health and safety and that of others within the workplace;
- Be aware of, and contribute as required by the position, to the advancement of asset management within Council; and
- Undertake any other duties as are reasonably within the limits of the employee's skills, competence and training.

## KEY REQUIREMENTS

### MANDATORY REQUIREMENTS/EXPERIENCE

- Minimum Queensland MR class drivers' licence (or be willing to obtain);
- Aptitude for gardening and plant care; working in landfill areas and cemeteries;
- Demonstrated skills in the use of small plant and machinery and immediate reporting of damage or malfunction;
- Hardworking and diligent personality eager to be part of a close working team;
- The ability to demonstrate sufficient communication skills to deal with members of the public and other Council staff;
- Ability to work as part of a team and/or independently;
- Understanding of PPE compliance issues and use of appropriate PPE at all times;
- Current General Construction Induction Card; and
- Current Hepatitis immunisations (or willing to obtain).

#### **DESIRABLE REQUIREMENTS/EXPERIENCE**

- Formal qualifications in relevant field of horticulture/civil earthworks/outdoor;
- Queensland HR class drivers' licence (or willing to obtain)
- Appropriate Certificate of Competencies for medium size plant and machinery;
- Ability to carry out minor repairs on plant;
- Knowledge and/or experience in the maintenance of plants, sports fields, landscaping, tree planting and pruning; and
- Local Government Industry experience.

## WH&S DUTY STATEMENT

All Quilpie Shire Council employees have a duty under the Workplace Safety & Safety Act 2011 Section 28. While at work, all Quilpie Shire Council worker's must:-

- Take reasonable care for his or her own health and safety;
- Take reasonable care that his or her acts or omissions do not adversely affect the health and safety of other persons;
- Comply, so far as the worker is reasonably able, with any reasonably instruction that is given by the person conducting the business or undertaking to allow there person to comply with this Act; and
- Co-operate with any reasonably policy or procedure of the person conducting the business of undertaking relating to health or safety at the workplace that has been notified to workers.

# WH&S DUTY MANAGEMENT

#### **EMPLOYEES**

All employees have a legal duty to comply with statutory and Quilpie Shire Council WH&S Management System – SAFE PLAN, WH&S policies, procedures and work instructions. These are introduced to ensure the health and safety of employees, contractors, visitors, volunteers, the public and the environment. The following statements apply to all employees, including permanent, part-time and casual employees.

#### Responsibilities include:

- Being aware of the Quilpie Shire Council WH&S Management System SAFE PLAN the WH&S Management Plan and MAPs;
- Performing all work and associated functions in a safe manner;
- Complying with all documented WH&S policies, procedures, work instruction and verbal instructions issued by the organisation or its officers;
- Correctly using and maintaining all personal protective clothing and equipment supplied by the organization;
- Identifying hazards, conducting risk assessments, and taking corrective action to eliminate hazards where possible in the workplace, and / or to report hazards and risks in accordance with WH&S procedures;
- Establishing and maintaining a high standard of housekeeping and cleanliness within individual work areas and on Quilpie Shire Council property generally;
- Reporting and assisting with the investigation of all incidents in the workplace, including minor injuries, near misses and property damage;
- Attending any toolbox, team talks or specific training supplied by Quilpie Shire Council;
- Being familiar with the location of first aid treatment centres, fire protection facilities and evacuation procedures;
- Working in a manner that will not endanger themselves, other employees or the public; and
- Report any concerns for WH&S to your Supervisor.

## **ACKNOWLEDGEMENT**

This position description has been designed to indicate the general nature and level of work performed by employees within this classification. It is not designed to contain or be interpreted as a comprehensive inventory of all duties, responsibilities and qualifications required of employees assigned to the role.

Date Reviewed:	July 2019
Approved By:	
	Dave Burges
	Chief Executive Officer