

PERFORMANCE REPORT – KEY PERFORMANCE INDICATORS

01 July 2017 to 30 June 2018

Quilpie Shire Council
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Organisation	Scheme	Scheme Type	SWIM (code)	KPI (code)	QG KPI category	Indicator title	Value	Units	Comments
Quilpie Shire Council	Eromanga Water	Potable water scheme	AS2	QG1.1	General	Length of water mains (S)	1.1	km	
Quilpie Shire Council	Quilpie Water	Potable water scheme	AS2	QG1.1	General	Length of water mains (S)	16	km	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	AS2	QG1.1	General	Length of water mains (S)	17.1	km	
Quilpie Shire Council	Quilpie Sewerage	Sewerage scheme	AS5	QG1.2	General	Length of sewerage mains (S)	14	km	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	AS5	QG1.2	General	Length of sewerage mains (S)	14	km	
Quilpie Shire Council	Quilpie Sewerage	Sewerage scheme	AS4	QG1.3	General	Number of sewage treatment plants (S)	1	Count	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	AS4	QG1.3	General	Number of sewage treatment plants (S)	1	Count	
Quilpie Shire Council	Eromanga Water	Potable water scheme	AS1	QG1.4a	General	Number of water treatment plants (S)	1	Count	
Quilpie Shire Council	Quilpie Water	Potable water scheme	AS1	QG1.4a	General	Number of water treatment plants (S)	0	Count	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	AS1	QG1.4a	General	Number of water treatment plants (S)	1	Count	
Quilpie Shire Council	Eromanga Water	Potable water scheme	AS47	QG1.4b	General	Capacity of water treatment plants (S)	0.01	ML/day	
Quilpie Shire Council	Quilpie Water	Potable water scheme	AS47	QG1.4b	General	Capacity of water treatment plants (S)	NR	ML/day	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	AS47	QG1.4b	General	Capacity of water treatment plants (S)	0.01	ML/day	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WA201	QG1.5	General	Maximum daily demand (S)	0.1	ML/day	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WA201	QG1.5	General	Maximum daily demand (S)	1.8	ML/day	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA201	QG1.5	General	Maximum daily demand (S)	1.9	ML/day	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WA74	QG1.6	General	Total volume of potable water produced (S)	25	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WA74	QG1.6	General	Total volume of potable water produced (S)	490	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA74	QG1.6	General	Total volume of potable water produced (S)	515	ML	
Quilpie Shire Council	Eromanga Water	Potable water scheme	AS48	QG1.7	General	Total potable water storage (S)	0.1	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	AS48	QG1.7	General	Total potable water storage (S)	0	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	AS48	QG1.7	General	Total potable water storage (S)	0.1	ML	

Organisation	Scheme	Scheme Type	SWIM (code)	KPI (code)	QG KPI category	Indicator title	Value	Units	Comments
Quilpie Shire Council	Eromanga Water	Potable water scheme	WA1	QG1.8	General	Volume of water sourced from surface water (S)	0	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WA1	QG1.8	General	Volume of water sourced from surface water (S)	0	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA1	QG1.8	General	Volume of water sourced from surface water (S)	0	ML	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WA2	QG1.9a	General	Volume of water sourced from groundwater (S)	24	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WA2	QG1.9a	General	Volume of water sourced from groundwater (S)	67	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA2	QG1.9a	General	Volume of water sourced from groundwater (S)	91	ML	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WA45	QG1.9b	General	Volume of water received from bulk supplier (S)	0	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WA45	QG1.9b	General	Volume of water received from bulk supplier (S)	0	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA45	QG1.9b	General	Volume of water received from bulk supplier (S)	0	ML	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WA61	QG1.10	General	Volume of water sourced from desalination of marine water (S)	0	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WA61	QG1.10	General	Volume of water sourced from desalination of marine water (S)	0	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA61	QG1.10	General	Volume of water sourced from desalination of marine water (S)	0	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA26	QG1.11	General	Total recycled water supplied (S)	NR	ML	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WA7	QG1.12	General	Total water sourced (S)	24	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WA7	QG1.12	General	Total water sourced (S)	67	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA7	QG1.12	General	Total water sourced (S)	91	ML	
Quilpie Shire Council	Eromanga Water	Potable water scheme	CS2	QG1.13	General	Connected residential properties - water supply (S)	0.023	000s	
Quilpie Shire Council	Quilpie Water	Potable water scheme	CS2	QG1.13	General	Connected residential properties - water supply (S)	0.375	000s	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	CS2	QG1.13	General	Connected residential properties - water supply (S)	0.398	000s	
Quilpie Shire Council	Eromanga Water	Potable water scheme	CS3	QG1.14	General	Connected non-residential properties - water supply (S)	0.01	000s	

Organisation	Scheme	Scheme Type	SWIM (code)	KPI (code)	QG KPI category	Indicator title	Value	Units	Comments
Quilpie Shire Council	Quilpie Water	Potable water scheme	CS3	QG1.14	General	Connected non-residential properties - water supply (S)	0.051	000s	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	CS3	QG1.14	General	Connected non-residential properties - water supply (S)	0.061	000s	
Quilpie Shire Council	Quilpie Sewerage	Sewerage scheme	CS6	QG1.15	General	Connected residential properties - sewerage (S)	0.345	000s	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	CS6	QG1.15	General	Connected residential properties - sewerage (S)	0.345	000s	
Quilpie Shire Council	Quilpie Sewerage	Sewerage scheme	CS7	QG1.16	General	Connected non-residential properties - sewerage (S)	0.051	000s	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	CS7	QG1.16	General	Connected non-residential properties - sewerage (S)	0.051	000s	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WA202	QG1.17a	General	Volume of potable water supplied - residential (S)	10	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WA202	QG1.17a	General	Volume of potable water supplied - residential (S)	394	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA202	QG1.17a	General	Volume of potable water supplied - residential (S)	404	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA204	QG1.17b	General	Volume of non-potable water supplied - residential (S)	0	ML	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WA203	QG1.18a	General	Volume of potable water supplied - commercial, municipal and industrial (S)	18	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WA203	QG1.18a	General	Volume of potable water supplied - commercial, municipal and industrial (S)	41	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA203	QG1.18a	General	Volume of potable water supplied - commercial, municipal and industrial (S)	59	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA205	QG1.18b	General	Volume of non-potable water supplied - commercial, municipal and industrial (S)	0	ML	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WA36	QG1.19	General	Volume of potable non-revenue water (S)	0	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WA36	QG1.19	General	Volume of potable non-revenue water (S)	0	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WA36	QG1.19	General	Volume of potable non-revenue water (S)	0	ML	

Organisation	Scheme	Scheme Type	SWIM (code)	KPI (code)	QG KPI category	Indicator title	Value	Units	Comments
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WF1	QG1.20	General	Total Full-Time Equivalent water and sewerage services employees (W)	3	FTEs	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WS1	QG2.1	Water Security	Months of supply remaining at end of reporting period (30 June) (S)	60	months	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WS1	QG2.1	Water Security	Months of supply remaining at end of reporting period (30 June) (S)	60	months	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WS1	QG2.1	Water Security	Months of supply remaining at end of reporting period (30 June) (S)	60	months	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WS2	QG2.2	Water Security	Anticipated capacity to meet demand for next reporting year (at QG 2.4) (S)	ok	ok/not ok	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WS2	QG2.2	Water Security	Anticipated capacity to meet demand for next reporting year (at QG 2.4) (S)	ok	ok/not ok	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WS2	QG2.2	Water Security	Anticipated capacity to meet demand for next reporting year (at QG 2.4) (S)	ok	ok/not ok	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WS3	QG2.3	Water Security	Water Available contingency supplies (S)	yes	yes/no	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WS3	QG2.3	Water Security	Water Available contingency supplies (S)	yes	yes/no	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WS3	QG2.3	Water Security	Water Available contingency supplies (S)	yes	yes/no	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WS4	QG2.4	Water Security	Total anticipated water demand for next reporting year (S)	40	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WS4	QG2.4	Water Security	Total anticipated water demand for next reporting year (S)	500	ML	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WS4	QG2.4	Water Security	Total anticipated water demand for next reporting year (S)	540	ML	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WS5	QG2.5	Water Security	Total anticipated annual water demand in five years' time (S)	50	ML	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WS5	QG2.5	Water Security	Total anticipated annual water demand in five years' time (S)	550	ML	

Organisation	Scheme	Scheme Type	SWIM (code)	KPI (code)	QG KPI category	Indicator title	Value	Units	Comments
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WS5	QG2.5	Water Security	Total anticipated annual water demand in five years' time (\$)	600	ML	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WS6	QG2.6	Water Security	Anticipated capacity to meet demand in 5 years' time (at QG 2.5) (\$)	ok	ok/not ok	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WS6	QG2.6	Water Security	Anticipated capacity to meet demand in 5 years' time (at QG 2.5) (\$)	ok	ok/not ok	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WS6	QG2.6	Water Security	Anticipated capacity to meet demand in 5 years' time (at QG 2.5) (\$)	ok	ok/not ok	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WS7	QG2.7	Water Security	Planned supply system response (\$)	no	yes/no	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WS7	QG2.7	Water Security	Planned supply system response (\$)	no	yes/no	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WS7	QG2.7	Water Security	Planned supply system response (\$)	no	yes/no	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WS10	QG2.8	Water Security	Water restrictions (duration) (\$)	0	days	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WS10	QG2.8	Water Security	Water restrictions (duration) (\$)	0	days	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WS10	QG2.8	Water Security	Water restrictions (duration) (\$)	0	days	
Quilpie Shire Council	Eromanga Water	Potable water scheme	WS9	QG2.9	Water Security	Water restrictions (severity) (\$)	NR	%	
Quilpie Shire Council	Quilpie Water	Potable water scheme	WS9	QG2.9	Water Security	Water restrictions (severity) (\$)	NR	%	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	WS9	QG2.9	Water Security	Water restrictions (severity) (\$)	NR	%	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN14	QG3.1	Finance	Total water supply capital expenditure (W)	447.057	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN15	QG3.2	Finance	Total sewerage capital expenditure (W)	6.774	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN26	QG3.3	Finance	Capital works grants - water (W)	172.636	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN27	QG3.4	Finance	Capital works grants - sewerage (W)	0	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN9	QG3.5	Finance	Nominal written-down replacement cost of fixed water supply assets (W)	6275	\$,000	

Organisation	Scheme	Scheme Type	SWIM (code)	KPI (code)	QG KPI category	Indicator title	Value	Units	Comments
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN10	QG3.6	Finance	Nominal written-down replacement costs of fixed sewerage assets (W)	4153	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN74	QG3.7	Finance	Current replacement costs of fixed water supply assets (W)	3782	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN75	QG3.8	Finance	Current replacement costs of fixed sewerage assets (W)	2760	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN1	QG3.9	Finance	Total revenue - water (W)	264	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN2	QG3.10	Finance	Total revenue - sewerage (W)	235	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN11	QG3.11	Finance	Operating cost - water (W)	649.01	\$/connection	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN12	QG3.12	Finance	Operating cost - sewerage (W)	415.94	\$/connection	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN76	QG3.13	Finance	Annual maintenance costs - water (W)	260.569	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN77	QG3.14	Finance	Annual maintenance costs - sewerage (W)	103.53	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN78	QG3.15	Finance	Current cost depreciation - water (W)	76.461	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN79	QG3.16	Finance	Current cost depreciation - sewerage (W)	40.459	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN80	QG3.17	Finance	Previous 5 year average annual renewals expenditure - water (W)	181.678	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN81	QG3.18	Finance	Previous 5 year average annual renewals expenditure - sewerage (W)	44.653	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN82	QG3.19	Finance	Forecast 5 year average annual renewals expenditure - water (W)	144	\$,000	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	FN83	QG3.20	Finance	Forecast 5 year average annual renewals expenditure - sewerage (W)	484	\$,000	
Quilpie Shire Council	Eromanga Water	Potable water scheme	PR3	QG4.1(value)	Customer	Fixed charge - water (S)	427	\$/annum	
Quilpie Shire Council	Quilpie Water	Potable water scheme	PR3	QG4.1(value)	Customer	Fixed charge - water (S)	427	\$/annum	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	PR3	QG4.1(value)	Customer	Fixed charge - water (S)	427	\$/annum	
Quilpie Shire Council	Eromanga Water	Potable water scheme	PR5	QG4.1(text)	Customer	Fixed charge - water (S) description	Flat rate charge	Text	

Organisation	Scheme	Scheme Type	SWIM (code)	KPI (code)	QG KPI category	Indicator title	Value	Units	Comments
Quilpie Shire Council	Quilpie Water	Potable water scheme	PR5	QG4.1(text)	Customer	Fixed charge - water (S) description	Flat rate charge	Text	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	PR5	QG4.1(text)	Customer	Fixed charge - water (S) description	Flat rate charge	Text	
Quilpie Shire Council	Quilpie Sewerage	Sewerage scheme	PR31	QG4.2(value)	Customer	Fixed charge - sewerage (S)	487	\$/annum	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	PR31	QG4.2(value)	Customer	Fixed charge - sewerage (S) description	487	\$/annum	
Quilpie Shire Council	Quilpie Sewerage	Sewerage scheme	PR40	QG4.2(text)	Customer	Fixed charge - sewerage (S) description	Flat rate charge	Text	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	PR40	QG4.2(text)	Customer	Fixed charge - sewerage (S) description	Flat rate charge	Text	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	PR47	QG4.3	Customer	Annual bill based on 200 kL/annum (W)	914	\$	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	PR48	QG4.4	Customer	Typical residential bill (W)	914	\$	
Quilpie Shire Council	Eromanga Water	Potable water scheme	AS8	QG4.5	Customer	Total water main breaks (S)	90.9	per 100 km water main	
Quilpie Shire Council	Quilpie Water	Potable water scheme	AS8	QG4.5	Customer	Total water main breaks (S)	93.8	per 100 km water main	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	AS8	QG4.5	Customer	Total water main breaks (S)	93.6	per 100 km water main	
Quilpie Shire Council	Quilpie Sewerage	Sewerage scheme	AS39	QG4.6	Customer	Total sewerage main breaks and chokes (S)	42.9	per 100 km sewer mains	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	AS39	QG4.6	Customer	Total sewerage main breaks and chokes (S)	42.9	per 100 km sewer mains	
Quilpie Shire Council	Eromanga Water	Potable water scheme	CS17	QG4.7	Customer	Incidence of unplanned interruptions - water (S)	0	per 1000 connections	
Quilpie Shire Council	Quilpie Water	Potable water scheme	CS17	QG4.7	Customer	Incidence of unplanned interruptions - water (S)	14.1	per 1000 connections	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	CS17	QG4.7	Customer	Incidence of unplanned interruptions - water (S)	13.1	per 1000 connections	
Quilpie Shire Council	Eromanga Water	Potable water scheme	CS66	QG4.8	Customer	Average response time for water incidents (bursts & leaks) (S)	100	%	
Quilpie Shire Council	Quilpie Water	Potable water scheme	CS66	QG4.8	Customer	Average response time for water incidents (bursts & leaks) (S)	100	%	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	CS66	QG4.8	Customer	Average response time for water incidents (bursts & leaks) (S)	100	%	
Quilpie Shire Council	Quilpie Sewerage	Sewerage scheme	CS65	QG4.9	Customer	Average response time for sewerage incidents	100	%	

Organisation	Scheme	Scheme Type	SWIM (code)	KPI (code)	QG KPI category	Indicator title (including main breaks and chokes) (S)	Value	Units	Comments
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	CS65	QG4.9	Customer	Average response time for sewerage incidents (including main breaks and chokes) (S)	100	%	
Quilpie Shire Council	Eromanga Water	Potable water scheme	CS9	QG4.10	Customer	Water quality complaints (S)	0	per 1000 connections	
Quilpie Shire Council	Quilpie Water	Potable water scheme	CS9	QG4.10	Customer	Water quality complaints (S)	0	per 1000 connections	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	CS9	QG4.10	Customer	Water quality complaints (S)	0	per 1000 connections	
Quilpie Shire Council	Eromanga Water	Potable water scheme	CS13	QG4.11	Customer	Total water and sewerage complaints (S)	0	per 1000 connections	
Quilpie Shire Council	Quilpie Water	Potable water scheme	CS13	QG4.11	Customer	Total water and sewerage complaints (S)	0	per 1000 connections	
Quilpie Shire Council	Quilpie Sewerage	Sewerage scheme	CS13	QG4.11	Customer	Total water and sewerage complaints (S)	10.1	per 1000 connections	
Quilpie Shire Council	Quilpie Shire Council WSP-wide	WSP	CS13	QG4.11	Customer	Total water and sewerage complaints (S)	8.7	per 1000 connections	