

ANIMAL WELFARE COMPLAINTS

If you believe an animal:

- is at immediate risk of death or injury, such as locked in a hot car or bogged
- is not being cared for properly
- is being treated cruelly (i.e. beaten, kicked or otherwise abused)
- has been deliberately abandoned
- is being used in an illegal activity where it will suffer, such as a cockfight or dogfight
- is being deliberately baited or poisoned (other than for officially declared feral or pest animal control)
- is sick or injured and is not being treated
- is not getting appropriate feed or water and is suffering
- is not being given an appropriate place to live with regard to its age, breed or size.

Please phone Biosecurity Queensland by phoning 13 25 23 or the RSPCA on 1300 264 625. Only if you believe the matter is urgent and you are unable to contact either of the above please phone your local police.

When reporting the matter you will be required to provide the following information:

- your name, address and a contact phone number
- the address where the animals are located
- the details of your concern, such as the type and number of animals, the problem with the animals and the condition of the animals
- the name, address and phone number of the animal's owner, if known
- any other issues that inspectors need to know, such as whether savage dogs live at the place or people there are potentially abusive or violent.

Please be aware that:

- anonymous complaints may not be routinely investigated
- it is an offence to make a vexatious or hoax complaint.

Personal information of the complainant will remain confidential, however if the matter goes to court or a Right to Information application is made these details may be disclosed.

Further details on animal welfare complaints practices and procedures are available at;
www.business.qld.gov.au/industries/farms-fishing-forestry/agriculture/livestock/animal-welfare/complaints/making-complaint