



Barking Dog Collar Hire Form



We Value: **Respect** | **Communication** | **Fun & Humour** | **Pride** | **Trust** | **Teamwork**

Quilpie Shire Council, 50 Brolga Street, PO Box 57, Quilpie Qld 4480
E: admin@quilpie.qld.gov.au W: www.quilpie.qld.gov.au

About this Form	Use this form to apply for the hire of a Barking Collar
Lodgement:	Please complete all of the details below. This form is to be submitted to the Quilpie Shire Office.
Fees and Charges:	\$50 refundable bond. The collar must be returned within four weeks, fully cleaned and undamaged. Quilpie Shire Council must be notified if the barking collar is required for a longer than four weeks. This product is not suitable for dogs under 2.7kg
Any Questions?	Contact the Quilpie Shire Council with any enquiries on 4656 0500.

I, _____ apply for the hire of a Barking Dog Collar from Quilpie Shire Council.

The Collar will be hired from: _____ / ____ / ____
(Date)

Until: _____ / ____ / ____
(Date)

Phone Number: _____ Email: _____

Fax Number: _____ Postal Address: _____

Please provide your preferred method of payment for the refund of your bond.

Cheque Cheque will be sent to the postal address stated above.

EFT BSB: _____ - _____

Account Number: _____

Account Name: _____

Receipt Number: _____

Please read the Barking Dog Collar Hire – Terms and Conditions overleaf before signing below.

I confirm I understand that this product may cause skin irritation

INDEMNITY

I/We hereby agree to indemnify and forever hold harmless the Council of the Shire of Quilpie against all claims for loss, damage or liability of any kind whatsoever, including tortious claims or actions howsoever arising from *the use, misuse and/or negligence or malicious action* of the user and/or the servants and/or agents thereof or by the actions of any person or persons on or in the premises or grounds during the period of the use of the trap. The user warrants that the use during the period of use shall be liable for the costs of repair and/or replacement should the collar be damaged or not returned to Council

Hirer Sign: _____ Date: _____

Office Use Only

Refundable Deposit Refunded: _____ Signed: _____ Date: _____

Barking Dog Collar Hire

- **Quilpie Shire Council provides barking dog collars on loan to residents as a service to the community.**
- **CAUTION THIS PRODUCT MAY CAUSE SKIN DAMAGE OR SKIN IRRITATION. Always check your pet's skin for any sign of irritation. If there is any sign of irritation discontinue use of the collar for a few days. Seek veterinarian advice if the condition persists for longer than 48 hours.**
- **The Bark Control Collar should not be worn for more than 12 hours out of every 24-hour period. Leaving the Bark Control Collar on too long could lead to skin irritation.**
- **This product is not suitable for dogs under 2.7kg**
- **To hire a barking dog collar there is a deposit required in the amount of \$50 per collar. To obtain refund, you must return the collar within 4 weeks of the hire date. The collar must be returned fully cleaned and undamaged. A replacement fee will apply if you do not return the Barking Collar in fair condition.**
- **Check the fit of your pet's collar frequently for comfort and to ensure the safety and effectiveness of this product.**
- **Spray Bark Control should only be used with pets that are over 6 months of age.**
- **If your pet is injured or its mobility is otherwise impaired, contact your veterinarian or professional trainer before use.**
- **Do not leave your device unattended where your dog could accidentally damage it through chewing.**
- **Do not attempt to repair the device yourself. This will invalidate the warranty and make repairs more difficult.**
- **Turn OFF the device while not in use.**
- **If the collar is not returned by the end of the 4 week period, then you will not be refunded \$60.**
- **If the collar is needed for a longer period of time, Quilpie Shire Council must be notified before the date the hire period ends.**
- **Do not attach a leash to the Bark Control Collar. This can result in pulling the probe too tightly against your pet's neck. You may put a separate non-metallic collar on your dog's neck and attach a leash. Do use a harness for attaching a leash and/or tags while using the Bark Control Collar.**

Tips – Frequently Asked Questions -Troubleshooting

Tips	
Before playing with your dog, turn the unit off and remove the Bark Control Collar	The activity may cause your dog to bark, which could lead to him associating the play with the burst of spray
The collar must be filled to maximum capacity before placing it around your dog's neck	To ensure that your dog does not make the connection between you and the spray collar, do not let your dog see you prepare the device for the first try, or for subsequent use. Keep your dog away while you prepare the device as well as when you fill it or change the battery
Never fill the device while your dog is wearing it because it may damage the Refill Port	
It is important that your dog's hair doesn't block the Spray Nozzle	Try tying a bandanna (handkerchief) around your dog's neck, and then place the spray collar over it. If necessary, you may also consider trimming a little of the long hair around the dog's neck for better spray effect
Avoid letting your dog wear the device with an empty reservoir	Make sure it is always full
Never fill the Spray Bark Control Collar with any substance other than the one provided by the manufacturer	Using another substance, as well as opening the device, will void the manufacturer's warranty
The spray from the Bark Control Collar may stick to the hair under your dog's snout	Clean your dog's hair weekly with a washcloth and a mild hand soap. Rinse and dry your dog's neck thoroughly
It is recommended that the unit be cleaned monthly or as needed to prevent clogging	If spray, dirt or debris accumulates on the Bark Control Collar (including the nozzle and refill port), wipe the Bark Control Collar clean with a damp cloth and dry thoroughly
	The need for cleaning will depend on usage
Frequently Asked Questions	
Will another dog's bark set off the Bark Control Collar?	The microphone is calibrated so it will not be activated by nearby sounds. However, the barking of another dog at close range could cause the Bark Control Collar to spray
Will this work with longhaired dogs?	Yes. It may be necessary to trim the hair on your dog's neck so it does not block the spray from reaching his snout. DO NOT SHAVE THE NECK OF YOUR PET as this may increase the risk of skin irritation
Does the spray need to hit my dog's nose?	NO The spray is very fine and simply creates a mist in the region of the snout.
Is the spray harmful?	Dogs find the spray unpleasant. It dissipates quickly and is safe for humans and pets.
Troubleshooting	
The Bark Control Collar does not spray	<ul style="list-style-type: none"> • Ensure that the battery is properly installed
	<ul style="list-style-type: none"> • Replace the battery
	<ul style="list-style-type: none"> • Refill the spray
	<ul style="list-style-type: none"> • Ensure the Bark Control Collar is turned ON
	<ul style="list-style-type: none"> • Ensure the spray nozzle is not clogged
	<ul style="list-style-type: none"> • If the Bark Control Collar still does not spray, contact the Customer Centre
My Bark Control Collar sprays, but my dog keeps barking (does not respond to the burst of spray)	<ul style="list-style-type: none"> • Tighten the Bark Control Collar and make sure the Sensor Probe is centred on the front of the dog's neck
	<ul style="list-style-type: none"> • Check to make sure the Spray Nozzle points towards the dog's snout
	<ul style="list-style-type: none"> • Make sure your dog's hair does not block the spray. If so, trim the hair so the spray can reach the snout area
	<ul style="list-style-type: none"> • If your dog still does not respond, contact the Customer Care Centre
When I try to refill the Citronella Spray, the spray leaks out around the Spray Nozzle	<ul style="list-style-type: none"> • Hold the spray can upright. If it is held at an angle, it will not create a good seal
	<ul style="list-style-type: none"> • Press firmly on the spray can to create a good seal
	<ul style="list-style-type: none"> • If the spray continues to leak, contact the Customer Care Centre
I have refilled the Spray Bark Control Collar and the yellow LED continues to flash	<ul style="list-style-type: none"> • Ensure the spray counter has been reset. Note: See "To Fill and Refill the Spray" section
	<ul style="list-style-type: none"> • If the yellow LED continues to flash after the spray counter has been reset, contact the Customer Care Centre